

# Mayra Hernandez

3703 Nicole Dr. Pasadena, TX 77503

Mobile Phone: 832-474-6692 Home Phone: 713-472-8705 E-Mail: mayraliz9@aol.com

## Objective

To obtain a career in a well-established stable environment that offers an opportunity to enhance my skills and capabilities.

## Experience

### **Wal-Mart; Pharmacy Cashier/ Sales Associate**

**2009-2011**

- Ensure that each customer receives outstanding service by providing a friendly environment, which includes greeting and acknowledging every customer, maintaining solid product knowledge and all other aspects of customer service.
- Assist in floor moves, merchandising, display maintenance, and housekeeping.
- Communicate customer requests to management.
- Assist in ringing up prescriptions/sales at registers and/or bagging merchandise.
- Inputting medical insurance information into computer for processing.
- Assist in floor moves, merchandising, display maintenance, and housekeeping
- Any other tasks as assigned from time to time by any pharmacist or manager.

### **Maternity Motherhood; Part Time Associate/ Maternity Expert**

**2014-**

- Develop and maintain professional relationships; communicate successes and opportunities to supervisor; maintain professional level of communication.
- Ensure that excellent customer service is provided to the client.
- Execute and maintain all visual and marketing directives to Company and/or leased partner standards; ensure all weekly promotional sign changes are executed timely.
- Comply with all Company and leased partner policies and procedures, inclusive of adhering to proper schedule.
- Demonstrate good safety practices in the department when performing all functions of the job. Support and adhere to all safety practices as communicated in the safety videos and safety assessment; address any concerns with business partners.
- Complete all transfers, price changes, damages, and markdowns by effective date.
- Demonstrate the ability to generate sales and build business by ensuring all activities are completed within the allotted timeframe.

## Education

**San Jacinto College, Pasadena, TX** - Associates Degree, General Studies

**Sam Rayburn High School, Pasadena, TX** - High School Diploma, Class of 2009

## Skills

- Proficient with Microsoft Office programs
- Excellent communication skills
- Established track record of achieving or over-achieving goals
- Great attitude with a high-energy personality
- Professional appearance and work ethic
- Excellent customer service skills
- Can perform all those responsibilities assigned by the sales manager.
- Able operate all equipment necessary to perform the job.